

May 23, 2020

Dear patients,

We are very excited to let you know we will be returning to our typical patient hours effective June 1. First, we would like to thank everyone for understanding our practice's need to reduce our hours to lower the teams' risk of coming in contact with Covid-19 while also minimizing your exposure. We were able to see a lot of acute patients over the past 9 weeks during our two 4-hour shifts, and that felt very rewarding. We were able to keep people working, exercising and enjoying what they liked to do even during the governor's stay at home advisory.

That being said, we are now looking forward to seeing everyone that wants to come in. We miss our wellness patients. We miss the patients that wanted to come in but didn't feel they were "bad or acute enough" to take up a needed appointment time. Believe me, we heard that and we were moved by our patients' selflessness.

We have taken the extra down time to streamline some of our protocols. When you come in, you will see the team at AHC wearing masks, you will see some new required signage, and you will see and smell just how clean the practice is. We are wiping down the whole table between every visit and disinfecting common areas on a regular schedule throughout each shift.

There will be a few small changes for patient flow in the office. You will notice we are checking patients out at the reception room side of the front desk to allow more space for patients to move freely in the practice. We have also had to build in some extra time in our schedule between patients to allow for our full cleaning procedure which will make it a little more difficult to squeeze patients in during historically busier adjusting hours. We ask that you be patient and know that as we work through this we will do our best to get patients scheduled during their ideal times.

We are taking this holiday weekend to recharge with our families before returning to the office Tuesday to put the finishing touches on the practice. We ask that all of our patients call the office this upcoming week and leave a message to get on the schedule beginning June 1. We have plenty of time slots at this point, but we think they will go quickly initially. We are hoping our patients are just as excited to see us as we are them!

Have a great holiday weekend and we look forward to seeing all of you very soon.

In Health,

Dr. Brian McKenna

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